

You can expect to receive the following level of respect from your care assistant:

- Care assistants will treat you with dignity and respect at all times.
- You will be asked how you would like to be addressed.
- You will be treated as an equal, without discrimination.
- Care assistants will spend time listening and talking to you.
- Your privacy will be maintained at all times.
- Care assistants will not make assumptions about your likes and dislikes.
- Care assistants will respect your past skills and experiences.
- Care assistants will assist you to alleviate any pain that you experience.
- Care assistants will discuss your food and drink likes and dislikes with you.